

This report provides the public with a snapshot of the work our Independent Custody Visitors (ICVs) have done in 2025/26. This scheme is made up of local volunteers who make unannounced visits to our two custody suites, to check and report on the welfare of people being held there.



Humberside Police manage two custody suites, one on each side of the River Humber, in Hull and Grimsby. In 2025/26, on average there were over **1500** people held in Humberside Police Custody per month.



Between April 2025 and March 2026, our volunteers completed 100 visits to our custody suites. During those visits, over **400** detainees were spoken to, ensuring their needs were met and their welfare was in order.

In 2025, we switched providers for our **ICV recording app**, we now use a local company 'Real World Projects'.



REAL WORLD PROJECTS LIMITED

Our volunteers attended immersive and **interactive Hydra training** for a second time. This training gives custody staff a unique glimpse into their new roles and gave our volunteers a better understanding of the pressures and responsibilities custody staff deal with daily.



We continue to be recognised nationally for the exceptional quality of our **'Platinum' ICV scheme**. Our Platinum accreditation was provided by the Independent Custody Visitors Association (ICVA) in 2023, and we aim to remain a Platinum scheme we re-accredited later in 2026.



Our new **Animal Welfare Scheme** has been running for a year. 6 of our ICVs visit Police kennel facilities; 4 visits were undertaken with 17 dogs visited.



Through our annual volunteer survey, 95% of ICVs felt the work they are doing is **valued**.

We have **23** Independent Custody Visitors (ICVs), who give up their **own time** to serve the public.



Through our scrutiny mechanisms, we have had direct influence to a **positive change** around a **caring responsibilities** question asked when detainees are initially brought into custody.



Our goals for 2026/27



Maintain our **Platinum** scheme accreditation with ICVA. Working closely with other schemes to achieve the best we can for the people of the Humber region.

Expand our training offers to ICVs, to include the use of a new **ICVA E-Learning platform**.



Create **new campaigns** to promote the ICV Scheme via Tik Tok and Instagram.

In 2025 we achieved many of our goals set the previous year. Our **volunteer's webpage** is now in full swing, and we have a dedicated Instagram page for our volunteer work. Our recruited numbers have improved, although not the target set, and we have been exploring new ways to **develop our ICV's skills**.

