

Dear

I refer to your recent Freedom of Information request submitted to the Office of the Police and Crime Commissioner for Humberside on 18 August 2025 as follows:

- 1) Do you use a Citizen Engagement platform?
- 2) If so, what tools do you use?
- 3) How much do you spend annually on a Citizen Engagement tool?
- 4) Which month & year does your contract with your supplier end?

In response to your request, I can advise that the following information is held by the Office of the Police and Crime Commissioner for Humberside:

1) Do you use a Citizen Engagement platform? **Yes**

2) If so, what tools do you use?

- a) My Community Alert**
- b) Alchemer**
- c) Microsoft Forms**
- d) Campaign Monitor**
- e) Social media platforms – Facebook, X and LinkedIn**
- f) Hootsuite**

3) How much do you spend annually on a Citizen Engagement tool?

- a) Contract is held by Humberside Police. Please contact them directly for costs @ InformationGovernanceUnit@humberside.police.uk.**
- b) US \$1290 inc tax.**
- c) Contract is held by Humberside Police. Please contact them directly for costs @ InformationGovernanceUnit@humberside.police.uk.**
- d) £420 per year.**
- e) Accounts are free. £200 spent so far this year on ad hoc Facebook advertising.**
- f) US \$1425 inc tax.**

4) Which month & year does your contract with your supplier end?

- a) Contract is held by Humberside Police. Please contact them directly for renewal date @ InformationGovernanceUnit@humberside.police.uk.**
- b) October each year.**
- c) Contract is held by Humberside Police. Please contact them directly for renewal date @ InformationGovernanceUnit@humberside.police.uk.**
- d) Rolling monthly subscription.**
- e) N/A.**
- f) July each year.**

Kind regards

Paula Cotton
Statutory Operations Officer
Office of the Police and Crime Commissioner for Humberside

Right of Review

If you think that we have not supplied information in accordance with our Publication Scheme or under general rights of access then you have the right to ask for an internal review. Any request for an internal review should be made within 40 days and addressed to:

Data Protection Officer
Office of the Police and Crime Commissioner for Humberside The Lawns Harland Way Cottingham
HU16 5SN

E-mail: pcc@humberside.pnn.police.uk

We would aim to complete an internal review within 20 working days.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.