

**OFFICE OF THE POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE
DECISION RECORD**

Decision Record Number **DR46/2026**

Title; **Engagement and Target Hardening Service**

Executive Summary:

This decision record seeks approval to provide Probe (Hull) Limited with a two-year contract to provide an engagement and target hardening service.

The provider will engage with residents to understand their concerns and feelings of safety. Target hardening products will be offered to residents based on available data and in conjunction with Community Safety Partnerships (CSPs) and Crime Prevention Officers.

The contract value will not exceed £200,000.

Decision of the Deputy PCC:

Approved.

Background Report: Open

Deputy Police and Crime Commissioner for Humberside

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

The above decision has my approval.



Signature

Date 07/08/2026

**POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE**

SUBMISSION FOR: DECISION

OPEN

Title: Engagement and Target Hardening Service

Date: 06 August 2026

1. Executive Summary

This decision record seeks approval to provide Probe (Hull) Limited with a two year contract to provide an engagement and target hardening service.

The provider will engage with residents to understand their concerns and feeling of safety. Target hardening products will be offered to residents based on available data and in conjunction with Community Safety Partnerships (CSPs) and Crime Prevention Officers.

2. Recommendation

Following a competitive tender evaluation, Probe (Hull) Limited are awarded the £200,000 two-year contract to provide an engagement and target hardening service to residents living in Hull, East Riding of Yorkshire, North Lincolnshire and Northeast Lincolnshire.

3. Background

The Police and Crime Plan 2024- 2029 highlights that residents and businesses are supported to respond to crime and community safety issues with an objective to support residents and businesses to take practical steps to deter crime and secure their property.

Initially a Request for Information (RFI) was advertised to the market ensuing that there are suitable providers available to provide the service.

Following this an Invitation to Tender (ITT) was advertised on the Find a Tender service. Those that submitted an RFI were also informed about the tender, going live. In addition, it was also advertised on LinkedIn and the OPCC website.

Interested organisations were welcome to submit clarification questions, one was received within the timescale. To ensure fairness and transparency the question and response was made available on the Find a Tender service.

Three applications were received ahead of the deadline.

The three applications were scored by a panel of three, using the following (advertised) scoring system:

Score 0	The response does not satisfy the requirement. An unacceptable or irrelevant response. No response provided.
Score 1	A poor response. There are significant gaps in the detail/supporting evidence
Score 3	The response meets most elements of the requirement. There are some gaps in explanation/detail or supporting evidence.
Score 5	Response meets the requirement in full. Response has been fully explained and supported with relevant evidence.

Following the scoring Probe (Hull) Ltd were identified as the Most Advantageous Tender (MAT) and informed accordingly. The available percentage score and outcome score of the successful provider is shown in the table below.

Description	Overall	Probe
1. Price	30%	30%
2. Quality	60%	44%
3. Social value	10%	4%
TOTAL	100%	78%

The two unsuccessful organisations were provided with feedback advising how they could have accomplished a higher score.

4. Options

Option 1 – Award the contract to the most advantageous tender (MAT).

This is the preferred option, following a competitive tender exercise Probe (Hull) have been selected as the preferred provider to deliver an engagement and target hardening service.

Option 2 – Do not award to any provider

Not awarding the contract would mean that the requirements identified in the Delivery Plan and the Police and Crime Plan 2024 -2029 cannot be delivered.

5. Financial Implications

The Deputy Chief Financial Officer has confirmed that there is a budget available. £200,000 over the length of the contract (£100,000) per annum.

6. Legal Implications

No legal implications have been identified.

7. Driver for Change/Contribution to Delivery of the Police and Crime Plan

The Police and Crime Plan 2024 – 2029 highlights as an outcome that residents need to be supported to respond to crime and community safety issues, with the objective that residents can take practical steps to secure their property. The provision of this service helps to meet this objective and ensures that residents feel safer in their own home.

In addition, the Delivery Plan for 2026 -2028 also highlights the requirement for target hardening materials to be delivered to identified properties and the opportunity taken to engage with residents around wider crime and community safety issues.

8. Equalities Implications

On the 27th June 2026 a customer considerations document was completed, including an Equality Impact Assessment that provided due regard to the three aims of the Public Sector Equality Duty, i.e.;

- Eliminate unlawful discrimination, harassment, victimisation, and any other conduct prohibited by the Act;
- Advance equality of opportunity and foster good relations between people who share a protected characteristic and people who do not share it; and
- Foster good relations between people who share a protected characteristic and those who do not.

9. Consultation

Consultation has been carried out with Community Safety Partnership (CSP) Leads, Relevant staff within the OPCC including the PCC, Chief Executive Officer, Data Protection Officer and Finance.

Colleagues in force procurement were consulted throughout and agreed that the OPCC could carry on with the advertisement of the tender with risk minimised due to the total amount been under the procurement threshold.

A meeting with Crime Prevention Officers in force has also taken place with contacts made on both the North and South Bank.

Conflict of interest forms were completed by those involved in the scoring confirming that there were no expected conflicts and advice provided should any come to fruition.

Media information

In conjunction with the Communications Officer the outcome of the tender should be shared on social media, within local newspapers for example East Riding News and The Hull Story. There is a further opportunity for photos with the PCC and/or his deputy with the provider.

10. Background documents

All procurement documents are available on request.

11. Publication

Open

12. DPIA considered

A Data Protection Impact Assessment (DPIA) was completed on the 25th June 2026 with advice provided by the Data Protection Officer (DPO) and accepted. Agreed DPO to be invited to the inception meeting (s). DPIA attached for reference.