

**OFFICE OF THE POLICE AND CRIME COMMISSIONER  
FOR HUMBERSIDE  
DECISION RECORD**

Decision Record Number: **DR36/2026**

Title: Additional costs - **OPCC website**

**Executive Summary:**

Following a competitive tender exercise in 2024 the provider, Bluestorm was awarded a contract of £19,175 (decision record 2661) to design and maintain a website for the Office of the Police and Crime Commissioner.

The key deliverables were: (1) Public-facing aspect – to cover about us, funding, partnerships, news, get involved, and signposting; (2) Corporate information – to cover policies, accounts and plans, holding to account, and statutory information; and (3) Volunteer Hub – log-ins for a private area with each volunteer who would view pages/information they are assigned to.

As the website has progressed additional annual costs are required to keep the functionality of the website, including maintenance, service and licence fees.

The additional costs were not part of the initial service specification. This decision record seeks approval of the additional costs.

**Decision of the PCC**

Approved.

**Background Report: Open**

**Police and Crime Commissioner for Humberside**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

The above decision has my approval.

**Signature**



**Date 19/06/2026**

**POLICE AND CRIME COMMISSIONER  
FOR HUMBERSIDE**

**SUBMISSION FOR: DECISION**

**OPEN**

**Title:** Additional costs - OPCC website

**Date:** 11 June 2026

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**1. Executive Summary**

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The key deliverables were: (1) Public-facing aspect – to cover about us, funding, partnerships, news, get involved, and signposting; (2) Corporate information – to cover policies, accounts and plans, holding to account, and statutory information; and (3) Volunteer Hub – log-ins for a private area with each volunteer who would view pages/information they are assigned to.

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**2. Recommendation**

The Police and Crime Commissioner approve the additional costs of £3,198 per annum to ensure the continued feasibility of the website.

**3. Background**

The previous website was outdated and was replaced, following a competitive tender exercise in 2024 with a new provider, Bluestorm. As the contract has progressed there are some additional features required for the website to ensure functionality and compliance with government standards including accessibility such as ensuring content is more accessible for people with low vision, hearing loss, speech disabilities, learning disabilities and cognitive limitations.

The standard is known as:

Web Content Accessibility Guideline (WCAG) 2.2 AA standard.

The standard is checked on an annual basis to ensure that we remain compliant.

The additional services are split as follows:

- Services £80.00 per calendar month = £960.00 per annum

- Maintenance fees inc. Cookie Bot £174.00 per calendar month = £2,088.00 per annum
- Licence fees £150.00<sup>1</sup> per annum

Total additional annual cost to contract £3,198.00

#### **4. Options**

- 1) Agree to the additional costings to ensure that we are compliant with the standards mentioned earlier. In addition, it will ensure the functionality of the website is maintained (preferred option).
- 2) Don't pay the additional costs, however this will leave the website inaccessible and won't meet the required standards.

#### **5. Financial Implications**

The Deputy Chief Finance Officer is aware and there is already £3,000 built into the budget for this year. The amount will need increasing slightly as referenced above. There are no concerns highlighted by finance regarding this small increase.

#### **6. Legal Implications**

The request was for the website to comply with relevant standards and legislation, covering but not limited to accessibility laws, WCAG 2.2 AA accessibility standards, the Equality Act, and Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations.

The preferred provider state that they meet these requirements.

#### **7. Driver for Change/Contribution to Delivery of the Police and Crime Plan**

The increase in funding for the items listed in section 3 will ensure that the website will meet the commitments set out in the current Police and Crime Plan 2024-29 around publishing information for the public, increasing volunteering, outlining pathways for everyone to contribute, publishing activities to impact on local crime levels, and so on.

#### **8. Equalities Implications**

The request was for the website to comply with relevant standards and legislation, covering but not limited to accessibility laws, WCAG 2.2 AA accessibility standards, the Equality Act, and Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations.

The preferred provider meets these requirements and therefore the Equality Duty.

<sup>1</sup> License fees are provided in US Dollars the amount above is converted to GBP and is subject to fluctuation which may increase / reduce the total cost

**9. Consultation**

Consultation has been carried out with the provider, Deputy Chief finance Officer, and relevant staff within the OPCC.

**10. Media information**

There is no requirement for a media release.

**11. Background documents**

Documents are available if requested including original decision record and procurement papers.

**12. Publication**

Open

**13. DPIA considered**

The request was for a requirement around data storage and processing. In addition, if personal data (as defined by the Data Protection Act 2018 and UK-GDPR) was to be processed then full compliance would be required with all applicable laws, in line with a data processing contract that would form part of the contractual terms.