

**OFFICE OF THE POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE
DECISION RECORD**

Decision Record Number: **DR16/2026**

Title: **Crimestoppers Contact Centre**

Executive Summary

This decision record seeks approval for the continuation of Humberside Police funding towards the Crimestoppers Contact Centre from the financial year 2026/27.

Crimestoppers is a charity that allows people to anonymously report criminal activity to the police via online forms or a dedicated telephone number.

The centre accepts information about criminal activity, works with the police and media to fight crime and provides advice on how to protect people from crime.

Crimestoppers does not ask for personal information and is available 24/7, 365 days a year.

The centre ensures continued engagement with hard-to-reach communities who cannot or will not talk to the police as well as delivering successful campaigns in line with the local Police and Crime Plan priorities.

Decision of the PCC

Approved.

Background Report: Open

Police and Crime Commissioner for Humberside

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

The above decision has my approval.

Signature

Date 24/03/2026



**POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE**

SUBMISSION FOR: DECISION

OPEN

Title: Crimestoppers Contact Centre

Date: 13 March 2026

1. Executive Summary

This decision record seeks approval for the continuation of Humberside Police funding towards the Crimestoppers Contact Centre from the financial year 2026/27.

Crimestoppers is a charity that allows people to anonymously report criminal activity to the police via online forms or a dedicated telephone number.

The centre accepts information about criminal activity, works with the police and media to fight crime and provides advice on how to protect people from crime.

Crimestoppers does not ask for personal information and is available 24/7, 365 days a year.

The centre ensures continued engagement with hard-to-reach communities who cannot or will not talk to the police as well as delivering successful campaigns in line with the local Police and Crime Plan priorities.

2. Recommendation

That the request for partial funding of the contact centre is approved at an annual cost of £38,505.

It should be noted that the request from Crimestoppers is for funding at this level for the next three years which I recommend is approved.

3. Background

Crimestoppers have been funded by the Office of the Police and Crime Commissioner (OPCC) over the last three years at a rate of £35,326.

The funding has ensured that they can support Humberside police investigations with invaluable anonymous crime information.

Nationally calls and contact forms received by the contact centre are at an all time high. This would suggest that more members of the public feel confident in reporting to Crimestoppers.

Throughout the last financial year Crimestoppers has maintained their service 24/7, always providing a responsive service.

In addition, the service provides Fearless which is the youth version of Crimestoppers aimed at young people aged 11 -16.

The OPCC receive regional and national quarterly impact reports from Crimestoppers showing:

- Number of campaigns delivered
- Visits to the website – Crimestoppers and Fearless
- Number of arrests
- Outcomes
- Reports disseminated to the police

Over the last three years, Crimestoppers have identified an increase in the number of calls and forms received nationally by 23%. Locally there has been an increase in reports to the police of 24.6%.

To assist with the increase Crimestoppers are requesting an uplift in the funding received from £35,276 to £38,505.

4. Options

Option 1 – Continue to fund the Crimestoppers Contact Centre at the increase cost

This is the preferred option, funding the centre for a further three years will ensure that the police continue to receive intelligence reports identifying and acting on criminal activity in the Humberside area. The increase in funding is appropriate given the increase in activity both locally and nationally.

Option 2 – Continue to fund at the current rate

Continuing at the current rate would mean the provider has not had an increase in line with inflation over the last three years. Given the increase in activity, not providing an uplift would be detrimental to the service provided and would affect the intelligence received by Humberside Police.

Option 3 – Do nothing

This option is not recommended. Ceasing the funding would mean that members of the public do not have a confidential way of reporting crime. As a result, unidentified criminal activity would increase.

5. Financial Implications

Funding is available, the Deputy Chief Finance Officer has been consulted on the request to increase the annual amount to £38,505.

6. Legal Implications

No legal implications have been identified.

7. Driver for Change/Contribution to Delivery of the Police and Crime Plan

Crimestoppers contributes towards achieving the outcomes of the 2024 -2029 Police and Crime Plan, in particular, engaged, resilient and inclusive communities and safer communities.

8. Equalities Implications

We are required to comply with the public sector duty set out in section 149(1) of the Equality Act 2020. Having considered the Act there are no protected characteristic disadvantaged by the proposal. Any person can contact Crimestoppers using their freephone number or by completing a online form.

9. Consultation

Consultation has been carried out with the Chief Executive Officer, Data Protection Officer, Deputy Finance Officer, Police and Crime Commissioner and Crimestoppers.

10. Media information

The OPCC could provide updates on Crimestoppers via social media sharing data and promoting the service.

11. Background documents

Whilst there are no background documents per-se, quarterly reports are available alongside the funding request letter, if required.

12. Publication

Open

13. DPIA considered

Verbal consultation was carried out with the Data Protection Officer on the 13 March 2026. It was agreed that as we are not the data owners a DPIA is not required.