

Days from receipt to completion	Summary of allegation(s)	Complaint Category and type	Complaint Outcome (Humberside Police)	Review Outcome (LPB)	Recommendations to Force	Force response to Recommendation
18	<p>The complainant is dissatisfied with the lack of Police action</p> <p>The complainant is unhappy that the officers were not interested</p> <p>The complainant alleges that an officer showed unprofessional actions</p>	<p>A - Delivery of duties and services A1 - Police action following contact</p> <p>A - Delivery of duties and services A1 - Police action following contact</p> <p>H - Individual behaviour H2 - Impolite and intolerant actions</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was not acceptable</p>	Not upheld		
12	<p>The complainant is unhappy that property has not been returned</p> <p>The complainant is unhappy that an officer has failed to update them</p> <p>The complainant is unhappy they think they are being ignored</p>	<p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Upheld	The Appropriate Authority should revisit the handling of allegation 2 and consider if the service determination is correct in these circumstances	Accepted
10	<p>The complainant is dissatisfied with the lack of police action as a suspect of harassment</p> <p>The complainant is dissatisfied that they were not notified that their investigation had been closed</p>	<p>A - Delivery of duties and services A1 - Police action following contact</p> <p>A - Delivery of duties and services A4 - General level of service</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Not upheld		
15	<p>The complainant is unhappy that the suspect was given a Community Resolution Order</p> <p>The complainant is unhappy that the suspect was never interviewed properly</p> <p>The complainant is unhappy that they were told the suspects mobile would be confiscated when they were brought in to be interviewed</p>	<p>B - Police powers, policies and procedures B8 - Out of Court Disposals</p> <p>B - Police powers policies and procedures B9 - Other policies and procedures</p> <p>A - Delivery of duties and services A4- General level of service</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Not upheld		
15	<p>The complainant is dissatisfied with the support given to their mum after they were a victim of theft</p> <p>The complainant is unhappy that their mum was left vulnerable with drugs in her home before they were collected</p> <p>The complainant is unhappy that they waited in to have a statement taken and no one arrived</p>	<p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p>	<p>The service provided was not acceptable</p> <p>The service provided was not acceptable</p> <p>The service provided was acceptable</p>	Upheld	The appropriate authority should review the handling of allegation one and consider if the officers should be given training or RPRP to help them improve any future services provided to vulnerable victims	Accepted
14	The complainant is unhappy with the force used when handcuffing, which left bruising	B - Police powers, policies and procedures B4 - Use of force	The service provided was acceptable	Not upheld		
12	<p>The complainant is dissatisfied with the decision making of officers which resulted in a traumatic event</p> <p>The complainant is dissatisfied with the lack of support from officers once the event had taken place</p> <p>The complainant is dissatisfied that the investigation was closed within a few hours of the event happening, without consultation with them as the victim</p> <p>The complainant is dissatisfied with the conflicting information which they received from officers throughout the investigation</p> <p>The complainant is dissatisfied with the action police took against the suspect</p>	<p>A - Delivery of duties and services A2- Decisions</p> <p>A - Delivery of duties and services A1 - Police action following contact</p> <p>A - Delivery of duties and services A2 - Decisions</p> <p>A - Delivery of duties and services A4- General level of service</p> <p>A - Delivery of duties and services A2 - Decisions</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Not upheld		
11	The complainant is unhappy with how the police dealt with the assault on their father	A - Delivery of duties and services A4 - General level of service	The service provided was acceptable	Not upheld		
23	<p>The complainant is dissatisfied with the outcome to an investigation</p> <p>The complainant is dissatisfied that the suspect was given a letter which contained false information</p> <p>The complainant is dissatisfied that they received a rude email response</p> <p>The complainant is dissatisfied that they were provided incorrect information regarding CCTV</p> <p>The complainant is dissatisfied that they were not given an explanation as to why the investigation was closed</p> <p>The complainant is dissatisfied that the suspect was not asked to sign a Community Resolution Order</p>	<p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Not upheld		
22	The complainant alleges that they witnessed a police officer driving without due care and attention by using their lights in a non-emergency situation.	E - Use of Police vehicles E - n/a	Unable to determine whether or not the service provided was acceptable.	Not upheld		
20	The complainant alleges that Humberside Police have completed an unlawful data breach whereby their confidential complaint was shared with the individual	D - Access and/or disclosure of information D2 - Disclosure of information	The service provided was not acceptable	Not upheld		

19	<p>The complainant is unhappy that an officer refused to give their name and only provided their badge number</p> <p>The complainant is unhappy that an officer made a menacing phonecall telling them not to post anything on social media</p> <p>The complainant alleged the police are harassing them by going to their address twice in a day</p> <p>The complainant is dissatisfied a female officer put their knee in the door to prevent it being closed</p> <p>The complainant alleged they were told via email to make a VRR to South Yorkshire Police instead of Humberside</p>	<p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was not acceptable</p> <p>The service provided was not acceptable</p>	Not upheld		
26	<p>The arrest of the complainant violated international law as they are not a UK national or habitual resident</p> <p>The complainant's repeated requests to contact China's embassy after the arrest were ignored</p> <p>The complainant alleges that the putative suspect made false and contradictory statements</p> <p>The complainant alleges that the charge of stalking was defective</p> <p>The criminal proceedings were based on a mistaken understanding of harassment</p> <p>They pleaded guilty under the belief that behaviour causing distress could be considered harassment</p> <p>The complainant alleges there was no police action</p> <p>The complainant alleges that police breached international protocols</p> <p>The complainant alleges that the Police did not comply with the UK Data Protection Act 2018</p> <p>The complainant alleges the arrest was conducted without reasonable suspicion</p>	<p>A - Delivery of duties and services A3 - Information</p> <p>B - Police powers, policies and procedures B5 - Detention in police custody</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A2 - Decisions</p> <p>A - Delivery of duties and services A2 - Decisions</p> <p>A - Delivery of duties and services A3 - Information</p> <p>A - Delivery of duties and services A4 - General level of service A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>B - Police powers, policies and procedures B3 - Power to arrest and detain</p>	<p>No further action</p> <p>The service provided was not acceptable</p> <p>The service provided was acceptable</p> <p>No further action</p> <p>No further action</p> <p>No further action</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Not upheld		
16	The complainant is unhappy with the investigation regarding their father being left with life threatening injuries, and not all people were charged with the offence, or kept in custody	A - Delivery of duties and services A4 - General level of service	No further action	Not upheld		
14	The complainant alleges that an officer used unreasonable and disproportionate force	B - Police powers, policies and procedures B4 - Use of force	The service provided was acceptable	Not upheld		
27	<p>The complainant is dissatisfied with the lack of communication from the Neighbourhood Policing Team (NPT)</p> <p>The complainant is dissatisfied with the lack of Police action taken against the suspect</p> <p>The complainant is dissatisfied that minor incidents have been dealt with, but major crimes have not</p>	<p>A - Delivery of duties and services A3 - Information</p> <p>A - Delivery of duties and services A1 - Police action following contact</p> <p>A - Delivery of duties and services A2 - Decisions</p>	<p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Not upheld		
32	The complainant alleges that officers failed to disclose previous Domestic Abuse offences when giving a Clare's Law disclosure	A - Delivery of duties and services A3 - Information	The service provided was acceptable	Not upheld		
16	The complainant is dissatisfied with how Humberside Police are handling their investigation	A - Delivery of duties and services A1 - Police action following contact	No further action	Upheld	The appropriate authority should review the handling of this complaint and address the dissatisfaction reported and recorded	Accepted
22	<p>The complainant is dissatisfied that they were arrested rather than being asked to attend a voluntary interview</p> <p>The complainant is dissatisfied that despite no charges, their arrest may still appear on a DBS check</p> <p>The complainant is dissatisfied that they were placed on bail for 6 months, with conditions changing 5 times</p> <p>The complainant is dissatisfied that a woman who stalked and assaulted them was allowed to attend a voluntary interview, their case closing within 4 weeks</p> <p>The complainant is dissatisfied that they were pulled over and not given opportunity to provide proof of insurance, to then receive a letter telling them to pay a fine or attend court</p> <p>The complainant is dissatisfied with the amount of time spent in cells when in custody</p> <p>The complainant is dissatisfied that were not allowed to back up their phone to keep critical work data</p>	<p>B - Police powers, policies and procedures B3 - Power to arrest and detain</p> <p>A - Delivery of duties and services A3 - Information</p> <p>B - Police powers, policies and procedures B6 - Bail, identification and interview procedures</p> <p>A - Delivery of duties and services A2 - Decisions</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>B - Police powers, policies and procedures B5 - Detention in police custody</p> <p>B - Police powers, policies and procedures B7 - Evidential procedures</p>	<p>The service provided was acceptable</p> <p>No further action</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p> <p>The service provided was acceptable</p>	Upheld	The Appropriate Authority should review allegation one and provide an explanation about the decision to circulate the complainant on the PNC and ensure that it followed force policy or guidance	Accepted

19	<p>The complainant is unhappy that since being assaulted, they haven't heard from the police, and no one has been to take a statement</p> <p>The complainant is unhappy that since they were assaulted no one has visited the premises which has CCTV of the assault</p>	<p>A - Delivery of duties and services A4 - General level of service</p> <p>A - Delivery of duties and services A4 - General level of service</p>	<p>The service provided was acceptable</p> <p>The service provided was not acceptable</p>	Not upheld		
17	The complainant alleges that upon Humberside Police realising the complainant was innocent of the crime of which they were cautioned, they unlawfully criminalised the complainant for a different offence without process	<p>B - Police powers, policies and procedures B8 - Out of court disposals</p>	The service provided was acceptable	Not upheld		
14	The complainant is unhappy with the lack of police action when reporting gangs of males who follow their every move, to the police.	<p>A - Delivery of duties and services A4 - General level of service</p>	The service provided was acceptable	Not upheld		